

Making a Complaint



We believe that complaints can help improve things.



If you have a problem or concern about the Disability Service you can tell us. We will talk to you about how to fix the problem.



To contact us

- Call on 9257 0100

or

- Email at disability@fpv.org.au



**NDIS Quality
and Safeguards
Commission**

If we cannot fix the problem you can contact the NDIS Commission by calling

- 1800 035 544 (free call from landlines)
- TTY 133 677
- National Relay Service and ask for 1800 035 544



You can also fill in a complaint form at

www.ndiscommission.gov.au/about/complaints-feedback/complaints

